



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Alternative to Policing

Department of Homelessness & Supportive Housing (HSH)

February 10, 2021



What we do

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The Homelessness Response System is **the foundation of our work**, and the methodology employed to achieve our strategic plan goals through **six core components**

- Street Outreach
- Problem Solving and Prevention
- Coordinated Entry
- Temporary Shelter
- Housing
- Housing Ladder

More information on all six components can be found in HSH's 5-Year Strategic Framework:
<https://hsh.sfgov.org/wp-content/uploads/2017/10/HSH-Strategic-Framework-Full.pdf>



HSH and OCOH

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HSH participates in regular OCOH meetings and works closely with the OCOH Oversight Committee to:

- Recommend **strategic investment priorities** for Prop C funds to meet HSH's 5-year goals to reduce homelessness across populations
- Support **data** modeling
- **Homelessness Response System Overview and Gaps Analysis** from November 9, 2020 OCOH Retreat <https://bit.ly/3rIJuWB>
- HSH **Public Budget Meeting** Presentation <https://bit.ly/3q67Glc>



Prop C Funds Released from Reserve in Current Fiscal Year

Projects (\$ in Millions)

Housing	FY20-21	
General	18.0	PSH Service and Operating - \$1.6M, Housing Subsidies - \$3.5M Flex Pool - \$5.8M, Work Force Assistance - \$1.2M, COVID Bonus Pay- \$5.8M
Families	0.8	Flex Pool - \$0.4M, Bonus Pay - \$0.5M
Under 30	<u>1.2</u>	Rapid Rehousing - \$0.7M, Flex Pool - \$0.4M, COVID Bonus Pay - \$0.2M
	20.0	
Prevention	3.4	Problem Solving - \$2.1M, COVID Bonus Pay - \$1.3M
Shelter	25.9	COVID Emergency Shelter - \$5.9M, COVID Safe Sleep - \$5.0M, COVID SIP Hotel - \$12.7M, COVID Bonus Pay - \$2.3M
	<hr/> 49.3	



Our City, Our Home Fund Overview

(\$ in Millions)

	<u>FY20-21 Adopted Budget</u>	<u>FY 21-22 Base Budget</u>	<u>FY 22-23 Base Budget</u>
Housing			
General	108.3	93.7	93.7
Families	49.2	42.6	42.6
Under 30	<u>39.4</u>	<u>34.1</u>	<u>34.1</u>
	\$196.8	\$170.4	\$170.4
Prevention	\$59.0	\$51.2	\$51.2
Shelter	<u>\$39.4</u>	<u>\$34.1</u>	<u>\$34.1</u>
Total	\$295.2	\$255.7	\$255.7



Core Component: Outreach

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Street Outreach connects those living outside with the Homelessness Response System

- The San Francisco **Homeless Outreach Team (SFHOT)** works to engage and stabilize the most vulnerable individuals experiencing homelessness. SFHOT works in small teams to provide **outreach** and **case management** to unsheltered persons in San Francisco who have severe illnesses.
- Average of 8,000 engagements/ month during COVID emergency response





Street Outreach During COVID-19

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In March 2020 SFHOT implemented emergency protocols that prioritized the **delivery of services**, including **wellness checks** and **referrals** for people experiencing unsheltered homelessness during the pandemic.

SFHOT follows Public Health Guidance for unsheltered individuals during COVID.
<https://www.sfdph.org/dph/files/ig/Guidance-Safe-Sleeping-Streets.pdf>

Voluntary resources available for people experiencing homelessness during COVID-19

- **Congregate Shelter**
- **Safe Sleep**
- **SIP Hotels Access**



Street Outreach During COVID-19

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How to report concerns:

- For anyone with concerns about overcrowded and unsafe encampments, please use these reporting guidelines and the City will address your concerns as soon as possible.
- For medical emergencies, fires or criminal activity IN PROCESS call 9-1-1
- If your concern is related to an encampment blocking the sidewalk, and sidewalk is fully obstructed or there is less than 6 ft of clearance from entrances to a home or business, you should call Non-Emergency Police at 415-553-0123.
- If your concern is related to illegal activity within the encampment, you should call Non-Emergency Police at 415-553-0123 or 911, whichever is appropriate.
- If your concern is about trash or cleaning services around an encampment, tents placed too close and/or safe social distancing guidelines are not being followed, you may report the issue using the SF311 app or call 3-1-1.



HSH Contact Information

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THANK YOU!

Contact hshexternalaffairs@sfgov.org with any questions

<http://hsh.sfgov.org>